



Hey Charmaine, great new website. In response to how the credit union has helped me over the years I think back to when I first started. Like others who started around my vintage we took a sizeable pay cut when we started out as recruits. I had just bought a new car at my old job and the interest and payments made things tight. The credit union loan helped me get my payments down, had a better interest rate and the payroll deduction made it much easier to budget as a result. Now many years later the same payroll deduction is a great way for me to put away money for trips, home improvements or just that rainy day money. Being a member and being treated like an individual is what separates the Credit Union from a bank. Keep up the great work!

- J. Hassan

Charmaine recently assisted us in securing our new vehicle loan. We were unfamiliar with the process of securing a loan and she guided us through the process with patience and professionalism. The level of customer service exceeded what we've experienced with our contact with other financial institutions. She continues to respond to each inquiry with patience, detail and efficiency. I recommend the Credit Union to my brothers.

Thank you, Charmaine.

- Susan and Jason Lundy

I love the London Fire Fighters Credit Union because I have money taken directly from my pay and deposited right into my credit union account – a relatively painless way to save money without even trying ... especially when it seems like you have no extra money to spare and couldn't possibly save for a rainy day. 😊

- P.W.